



FREQUENTLY ASKED QUESTIONS

DOES PURE® SURFACES HAVE AN INSTALLED WARRANTY?

Yes, during the first 15 years a residential installation, Pure® Surfaces is covered under warranty if the product fails due to a manufacturing defect. Additional Warranty Information is available on our website: www.pure-surfaces.com

HOW DO YOU “CARE AND MAINTAIN” PURE® SURFACES MATERIALS?

Maintaining your Pure® Surface is very easy and requires minimal maintenance to keep the surfaces looking like new for years to come. Because Pure® Surface is non-porous, simple cleaning with mild soap and water will keep your surface looking like new. It is recommended that you wipe up any food or liquid spills as soon as possible using a cloth, microfiber cloth or paper towels. Pure® Surfaces are tougher than natural stone and highly resistant to cracks, chips and pitting when installed correctly and properly maintained. However, no surface is indestructible. We recommend not cutting directly on any countertop surface, avoid harsh chemicals, always use trivets to support hot pans/appliances and always wipe up spills promptly when they are easy to clean up.

While mild soap and water and/or everyday household cleansers can keep the surface looking like new, there are some products that can assist with cleaning more stubborn surface stains.



Additional Care and Maintenance instructions are available on our website: www.pure-surfaces.com

ARE PURE® SURFACE MATERIALS SAFE FOR USE IN A HOME?

Pure® Surface products meet or exceed the environmental standards for off gassing and have for NSF* and Greengard* certifications. Pure® Surface materials are an excellent choice for use in the home.